

# Hastings

## TOP 10 Holiday Park

Welcome to the warm heart of the Hawkes Bay.

Your hosts welcome you and wish you an enjoyable stay. Please read our Park information and rules as detailed on the right. If we can be of any assistance, please do not hesitate to ask.



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## Guest Information

### Reception Hours

Winter: 8.30am - 6pm  
 Summer: 8.30am - 7pm  
 (Reception may close periodically without notice).

### Accounts

No refunds for early departure/late arrivals.

### Departure

By 10am on day of departure. If you wish to stay another night, please visit reception before 10am.

### Visitors

Visitors are at the discretion of Management. Anyone wanting to visit a guest in the park will need to check in at reception and pay a \$10 per person, per day, visitor fee. Visitor vehicles are not able to enter the park and must be parked offsite. Visitor hours are 9am - 9pm.

### Wristbands

Wristbands are to be worn by any guest aged 2 or over during peak periods. Visitors are also required to obtain a wristband from reception.

### Laundry

All machines are coin operated (2 X \$2 coins per machine). Sachets of laundry powder can be purchased from reception (\$1.50 per sachet).

### Internet

2GB FREE daily on any device.  
 Resets every 24 hours.

Wi-Fi code: **Hastings123**

Further internet plans can be purchased online or vouchers are available to purchase from reception.

### Fridge Lockers

Bond \$10. Hire fee per day \$3.

### BBQ's

Free use for guests. Please show consideration for other guests and clean after use.

### Vehicles

5km/h speed limit within the park i.e. walking speed only.

### After Hours Emergencies

In a major emergency, dial **111**.  
 After Hours emergencies -  
 027 404 3790 or 027 293 4683.  
 A call out fee will apply for non-emergencies, e.g. key lock outs.

### Conduct

Minimal noise between 9pm - 7am is required. Reasonable behaviour and dress is required at all times. Excess drinking and parties are forbidden. Consideration must be shown at all times to other guests and any breach of the rules could result in your immediate expulsion from the holiday park without a refund.

### Children

Children must be supervised around the park at all times and accompanied by an adult whilst using pools and pedal karts. The playground is not to be used after dark.

### Recreational Facilities

#### Swimming Pool

Winter: 9am - 7pm  
 Summer: 8.30am - 8pm  
 Please note: Towels from units are not to be used in the pool area.

#### Spa Pool

\$10 for 30mins. Maximum of 3 guests at a time. Available during office hours only - bookings are essential during peak season.

#### Bike Hire

4 hours - \$30, full day - \$45.

#### 2-Seater Pedal Kart

\$15 per hour, \$10 per ½ hour (suitable from age 5 plus).

#### Sports Gear

Basketballs, tennis rackets and tennis balls are available to hire from reception. No charge for basketballs - \$10 bond. \$5 per hour for 2 x tennis rackets and ball.

**Gate Code** (specific to your booking).



Check-out strictly 10am please

- Toilet
- Powered Sites
- Tennis Court
- Kitchen
- Non-Powered Sites
- Dining Area
- Apartments
- TV Room
- Outdoor BBQ Area
- Ensuite Units
- Playground
- Laundry
- Motels
- Swimming Pool
- Cabins
- Spa Pool



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HAIG STREET